

Fundraising

We know that you work hard to raise funds for causes that matter. We will help you do it faster, smarter and better.

From managing campaigns to collecting donations, NobelBiz empowers nonprofits to achieve greater success. Let us help you close the gap between your call center agents and your contacts. With stricter regulations that make contacts more difficult to reach, fundraising campaigns face new challenges. In recent years, many non-profit organizations have reported a decline in donations.



NobelBiz offers you the most advanced call center tools to help you quickly and easily communicate with volunteers and supporters, efficiently deploy new campaigns on short notice, and increase your contact rates. **That's why the top non-profit organizations turn to NobelBiz.** Our hosted call center solutions will save time, reduce costs, and help you to raise more funds for your most important causes.

Increase Profits and Contact Rates with LocalTouch®

- **LocalTouch®**, helps you **increase your contact rates by a minimum of 30%** and increases your profit margin with **minimal or no increase in incremental costs**. Ensure that your agents' calls are answered by using a customized local area code that is more familiar to your contacts—which means they are more likely to answer on the first call, and even more likely to call you back. When contacts return your calls, the appropriate information will immediately appear on your agent's screen, making the process simple and efficient for everyone involved.

Save Time With Predictive Dialing and Dynamic Call Routing

- Eliminate wasted time with our predictive dialer system, which includes **preview dialing, progressive dialing, and predictive dialing**. All of our dialing modes use **call progress analysis**, which means disconnected numbers, busy tones, answer machines, and unanswered calls never reach your agents.
- **Route calls through your preferred locations both internally and externally with our SMRTTouch™ dynamic call routing**. With SMRTTouch™, your agents can work together—even when they are thousands of miles apart. SMRTTouch™ is a Technovation award-winning, cloud-based routing solution that allows inbound call centers to make more efficient use of their resources and increase the reliability of their own services.
- In complex contact center environments, our **Unified Agent Desktop** is essential. We help your agents quickly and easily navigate a wide variety of applications.

Reduce Costs With Built-In Flexibility and Full Integration

- Our **robust global infrastructure** allows us to handle **massive outbound and inbound calling peaks**, whether anticipated or not. If you are faced with an unexpected inbound call spike, our product engineers can quickly and conveniently scale your services to handle your new call traffic so that you never miss a call. At NobelBiz, we don't waste resources. Our belief is simple: our customers don't pay for services they don't need. That's why our services are scalable to handle high-volume peaks and the inevitable lulls that follow. Our scalable call center solutions can be implemented without any disruptions to your current system.
- Are you ready to join the top fundraising organizations that use NobelBiz's world-class call center technologies to drive their success? Contact us to learn more.

Testimonial

NobelBiz has been our contact center's outbound long distance carrier of choice since 2008. When we began the relationship, we tested their LocalTouch® system against our existing Caller ID tool and saw a dramatic increase in contact rates. We have continued to see higher levels of contacts than other centers with whom we compete, and have enjoyed the competitive pricing benefit of this solution as well. Their support team has been highly responsive, informative, communicative, and professional throughout our relationship. In an outbound contact center environment, the ability to make successful, clear connections with our clients' customers is crucial to our success, which is why we continue to partner with NobelBiz.

-Stephen D.
VP of Communication & Strategic Planning

Call Today: (800) 986-6235

[Request More Information](#)



LocalTouch®
Caller ID Management

SingleTouch™
TCPA Compliant Contact Solution

MobileTouch™
Prevents Cell Phone Calling
Violations

RightTouch™
Prevents Time Zone Violations
Frequency Filter for Call Attempts