

Timeshare

When you partner with NobelBiz, we help you eliminate the hurdles that stand between you and your customers.

NobelBiz helps travel, resort, and vacation exchange companies manage all stages of their client relationships, including marketing, sales, reservations management, and customer service. With stricter regulations that make consumers more difficult to reach, the timeshare industry faces a unique set of challenges.



NobelBiz offers travel, resort, and vacation exchange companies the most advanced call center tools available to unify your operations, save time, reduce costs, increase your contact rates, and improve your bottom line.

Unify Operations With A Single, Hosted Call Center Solution

- As a NobelBiz customer, you have exclusive access to our award-winning, best-in-class enhanced contact center carrier technologies. Our unique, cloud-based system improves your contact center operations from start to finish. With our sophisticated call center reporting, you can quickly and easily track, measure, and report your improved results. Our reporting tools provide valuable insight into you contact center's performance, from ongoing campaigns to individual agents.

Save Time With Predictive Dialing and Dynamic Call Routing

- Eliminate wasted time with our predictive dialer system, which includes **preview dialing, progressive dialing, and predictive dialing**. All of our dialing modes use **call progress analysis**, which means disconnected numbers, busy tones, answer machines, and unanswered calls never reach your agents.
- Route calls through your preferred locations both internally and externally with our SMRTTouch™ dynamic call routing.** With SMRTTouch™, your agents can work together—even when they are thousands of miles apart. SMRTTouch™ is a Technovation award-winning, cloud-based routing solution that allows inbound call centers to make more efficient use of their resources and increase the reliability of their own services.
- In complex contact center environments, our **Unified Agent Desktop** is essential. We help your agents quickly and easily navigate a wide variety of applications.

Increase Profits and Contacts Rates with LocalTouch®

- NobelBiz's patented award-winning caller ID management solution, **LocalTouch®**, helps you **increase your contact rates by a minimum of 30%** and increases your profit margin with **minimal or no increase in incremental costs**. Ensure that your agents' calls are answered by using a customized local area code that is more familiar to your contacts—which means they are more likely to answer on the first call, and even more likely to call you back. When contacts return your calls, the appropriate information will immediately appear on your agent's screen, making the process simple and efficient for everyone involved.

Reduce Costs With Built-In Flexibility and Full Integration

- Our **robust global infrastructure** allows us to handle **massive outbound and inbound calling peaks**, whether anticipated or not. If you are faced with an unexpected inbound call spike, our product engineers can quickly and conveniently scale your services to handle your new call traffic so that you never miss a call. At NobelBiz, we don't waste resources. Our belief is simple: our customers don't pay for services they don't need. That's why our services are scalable to handle high-volume peaks and the inevitable lulls that follow. Our scalable call center solutions can be implemented without any disruptions to your current system.

Are you ready to join the top travel, resort, and vacation exchange companies that count on NobelBiz's world-class call center technologies to drive their success? Contact us to learn more.

Call Today: (800) 986-6235

[Request More Information](#)



LocalTouch®

Caller ID Management

SingleTouch™

TCPA Compliant Contact Solution

MobileTouch™

Prevents Cell Phone Calling Violations

RightTouch™

Prevents Time Zone Violations
Frequency Filter for Call Attempts

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