

Disaster Recovery / Business Continuity

Life may be unpredictable, but NobelBiz is predictably reliable.

In 2012, when Hurricane Sandy hit the East Coast, call centers around the country were threatened. As the powerful storm swept over New York, facilities up and down the Eastern seaboard feared the worst. Within days, Hurricane Sandy became the second costliest hurricane in United States history—but not for NobelBiz customers. Despite massive flooding, destruction, and damage, our customers never lost a single second of uptime.

We understand that uptime is the key to your success and our primary goal is the continuity of your business, which is why we partner with the world's premier co-location facilities to offer our customers full **geographical redundancy**.

Our disaster recovery efforts take place behind the scenes, allowing us to address crises and avert disasters before you are even aware of them. Because of our unique, cloud-based model, NobelBiz customers experience **fewer failures**. With SMRTTouch™, you have the ability to **re-route calls to agents located anywhere in the world** so that you always have a contingency plan.

At NobelBiz, our **robust global infrastructure** supports billions of calls. This infrastructure allows us to handle massive outbound and inbound calling peaks, whether anticipated or not. If you are faced with an unexpected inbound call spike, our product engineers can quickly and conveniently scale your services to handle your new call traffic so that you never miss a call.

No matter the circumstances, our services are reliable and cost effective. Contact us to learn more.



Call Today: (800) 986-6235

[Request More Information](#)



LocalTouch®

Caller ID Management

SingleTouch™

TCPA Compliant Contact Solution

MobileTouch™

Prevents Cell Phone Calling Violations

RightTouch™

Prevents Time Zone Violations
Frequency Filter for Call Attempts