

Facilities & Redundancy

We meet and exceed the industry's highest standards.

Our customers choose to partner with NobelBiz in order to access the best technology and infrastructure that the contact center industry has to offer. That technology and infrastructure includes:

- **Co-Location Facilities** – We know that lost time is lost revenue, which is why our co-location facilities' promise of greater than 99.9999% uptime makes all the difference to our customers. Through our partnerships with the world's premier facilities, we offer full geographical redundancy, which means we never stop working for you.
- **Security** – order to protect our customers' information, our co-location facilities employ the tightest security measures available, including on-site officers, mantraps, biometrics, CCTV, key card controls, and more. NobelBiz customers never worry about where their data is stored or how their data is accessed.
- **Standards & Compliance** – With laws and regulations changing frequently, our skilled industry attorneys constantly work to ensure that you never have to think twice about new regulations. Because our automated systems provide the tools you need to quickly and efficiently maintain compliance, you can spend your time and energy increasing your revenue.

We are always improving our system to bring you the best technology, security, and infrastructure available:

- Greater than 99.9999% uptime
- Tier III infrastructure
- SSAE 16 Type 2 compliance
- On-site officers, mantraps, biometrics, CCTV, key card controls
- Pre-action fire suppression systems
- 24-hour data center monitoring
- 24-hour Operations Support Center
- Private cage

Contact us to learn more.



Call Today: (800) 986-6235

[Request More Information](#)



LocalTouch®

Caller ID Management

SingleTouch™

TCPA Compliant Contact Solution

MobileTouch™

Prevents Cell Phone Calling
Violations

RightTouch™

Prevents Time Zone Violations
Frequency Filter for Call Attempts